





Navy Guide to Financial Improvement and Audit Readiness (FIAR) & Managers' Internal Control Program (MICP)







**EVERYONE** contributes to the auditability of our financial statements.

✓ Know your role in **Financial Improvement and Audit Readiness (FIAR)**.

**EVERYONE** contributes to the effectiveness and efficiency of our operational, administrative, and program processes.

✓ Know your role in the **Managers' Internal Control Program** (MICP).

**TOGETHER** these programs improve the reliability and accuracy of our data and enable informed decision-making. It is critical to our being watchful stewards of public resources and to the success of the Navy mission.

The purpose of this guide is to provide a quick reference for how various roles within the Navy contribute to these important initiatives and how any of us might assess our performance in these two areas.

This guide is organized into separate sections for FIAR and MICP. Please use the Table of Contents at the beginning of each section to find the role(s) you fill within the Navy and locate the corresponding reference card(s).

#### **CONTACT INFORMATION**

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For more information, please visit our website: <u>www.fmo.navy.mil</u>

# Navy Guide to Financial Improvement and Audit Readiness (FIAR)

**Myth:** I don't work in the Comptroller Department so FIAR doesn't apply to me.

**Fact:** Everyone influences the reliability and accuracy of our financial data. The things you do everyday impact FIAR:

- ✓ From filling out your timecard to receiving your pay
- ✓ From identifying a requirement to receiving a budget
- ✓ From initiating a procurement to executing a contract
- ✓ From receiving property to accounting for assets

Every step of the way, people everyday throughout the Navy are involved in the data that is produced, entered into systems, reported on, and used to make the decisions that enable the Navy to achieve its mission.



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Please use the Table of Contents above to find the role(s) you fill within the Navy. There is a reference card for each identified role (see page number). Please review the cards for your role(s) to learn how you contribute to FIAR and use the back of your reference card to help you prepare for auditors. The list of contributions is not all-inclusive but focuses on key items that can have a financial impact.

Our intent is not to capture every role in the Navy but rather those roles that are held by the majority of the workforce.

#### **All Team Members**

#### What You Do Counts!

Record time and attendance accurately and completely
Review Leave and Earnings Statement for accuracy
Obtain advance approval from your supervisor for leave, overtime, and compensatory time requests
Ensure property is properly recorded, accounted for and safeguarded
Ensure all your job training requirements are met, including your annual security awareness refresher training
Know and follow Standard Operating Procedures in your everyday execution of job duties
Be good stewards of government resources: don't waste money, time, supplies, etc.

#### **All Team Members**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.

Maintain approvals for:  o Leave o Overtime
o Compensatory time
Maintain property records o Appropriate documents and records
Maintain evidence of your job training, including your annual security awareness refresher training (e.g., certificates)
For all areas of responsibility, maintain documented Standard Operating Procedures

#### Supervisor

#### What You Do Counts!

Request processing of personnel actions
Approve time and attendance and maintain documentation
Approve any adjustments to time and attendance and maintain documentation
Ensure departed employees are no longer in the timekeeping system
Ensure that the appropriate level of IT application system access is given to employees
Ensure that access to IT application systems is revoked immediately for departed employees and employees who no longer require access to perform their jobs
Oversee employee performance on assigned duties and review work products
Ensure employees know Standard Operating Procedures (SOPs), use SOPs, and maintain SOPs
Assign a primary and alternate for all areas of responsibility
Ensure employee job training requirements are met, including annual security awareness refresher training

#### **Supervisor**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.

or as	ssigned employees,
	Maintain complete employee files; examples include:     o Position Descriptions     o Performance Plans, Performance Ratings     o Training records, Individual Development Plans     o Work schedules and leave schedules     o Personnel actions     o Telework agreements
	Maintain proof that work products are reviewed and approved (e.g., signed and dated copy of the product)
	Maintain proof that work assignments are monitored (e.g., status reports)
	Maintain time and attendance documentation (e.g., OPM Form 71, Request for Leave or Approved Absence)
	Maintain evidence of employee training, including annual security awareness and other job training
	For all areas of responsibility, maintain documented SOPs

#### **Timekeeper**

#### What You Do Counts!

**Key Contributions:**  Ensure all employee time has been recorded Enter time on behalf of employees who can't access the Navy system ☐ Verify all time entered by the 2nd Wednesday of the pay period Verify all submitted time has been approved by a supervisor by the 2nd Thursday of the pay period Ensure that time card Approvers (supervisors) have alternates set up in the system to sign time cards on their behalf Coordinate with Payroll Customer Service Representatives and employees to correct time and attendance information as needed As applicable, know, follow, and maintain Standard Operating Procedures and/or other job-specific guidance

#### **Timekeeper**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.
 Maintain copies of adjustments made to correct time and attendance records
 Maintain evidence of communication with employees if you enter time on their behalf
 Maintain evidence of your appointment as Timekeeper
 Maintain any other documentation required by your department or office
 As applicable, ensure ready access to Standard Operating

Procedures/Job Guides and process documents for your duties

#### Traveler

#### What You Do Counts!

Contributions:
 Obtain appropriate approval for travel requests
 Use your travel card for official travel purposes only
 Ensure expenses and per diem are aligned to your TDY dates
 Ensure expense estimates are updated to actual amounts
 Submit legal, proper, and correct travel claims within 5 days of travel completion
 Submit all records substantiating travel claims (DD Form 1351-2, Travel Voucher or Subvoucher)
 Settle overpayments in accordance with established schedules
 As appropriate, justify and request an increase in the maximum per diem rate allowable, normally in advance of

travel (Actual Expense Allowance memo)

Comply with local instructions and Joint Travel Regulations

#### Traveler

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.
 Maintain your travel request and authorization
 Maintain all required receipts
 Maintain signed and dated travel vouchers for travel claims submitted
 Maintain any other document required to support claimed travel reimbursements
 Maintain your Actual Expense Allowance memo, if applicable

#### Travel Authorizing/Approving Official

#### What You Do Counts!

Ensure requested travel is included in a valid spend plan and verify funds are available prior to authorizing travel
Verify that every claimed expense is legal, proper, and correct
Verify that all claimed expenses are travel related
Verify claimed expenses and per diem are aligned to the TDY dates
Verify the correct line of accounting is selected
Ensure receipts are submitted with the DD Form 1351-2 Travel Voucher or Subvoucher and amounts claimed for reimbursement match receipts
Verify there was proper authorization for lodging expenses that exceed the locality rate
Review justifications for all flagged items
Notify travelers of amounts owed to the Government
Ensure your job training requirements are met, including initial and refresher training specific to your role as a Travel Authorizing/Approving Official
As applicable, know, follow, and maintain Standard Operating Procedures and/or other job-specific guidance

#### Travel Authorizing/Approving Official

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.
 For approved paper vouchers, maintain all documentation
 Maintain evidence of your job training
 Document any exception to normal travel policy
 As applicable, ensure ready access to Standard Operating Procedures/Job Guides and process documents for your duties

# Government Purchase Card (GPC) Cardholder

#### What You Do Counts!

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Use a purchase log to document GPC purchases and receipt of purchases
Dispute unauthorized charges within 60 calendar days from the transaction date and ensure resolution
Reconcile your purchase log and invoices to the bank statement monthly and approve the statement within 3 days
Obtain pre-approval on purchases as required (applies to special purchases, e.g., IT equipment and safety items)
Ensure availability of funds prior to purchase and request and justify additional funding as required
Adhere to your single purchase dollar limitation
Secure your purchase card and notify the bank and GPC Program Coordinator if your card is compromised
Ensure selected vendor is not debarred or suspended from doing business with the federal government
Ensure someone other than yourself performs acceptance of purchased accountable property
Report accountable purchases to the Accountable Property Officer and your respective property custodian
Ensure your job training requirements are met, including those specific to your role as a GPC cardholder
As applicable, know, follow, and maintain Standard Operating Procedures and/or other job-specific guidance

## Government Purchase Card (GPC) Cardholder

#### Can You Prove It?

Always maintain documentation and ensure it is readily available. Maintain a purchase log Maintain receipts/invoices and all supporting documentation for each transaction Maintain a copy of your signed and dated appointment as a GPC cardholder Maintain documentation demonstrating that requirements were provided by someone other than yourself (the cardholder) Maintain documentation demonstrating you made reasonable effort to purchase from mandatory sources Maintain documentation that shows disputed charges are tracked to resolution Maintain acceptance documentation ☐ Maintain record of e-mail or any documentation sent forward to report accountable property purchased Maintain a documentation binder labeled for a retention period of 6 years and 3 months Maintain evidence of your job training

# Government Purchase Card (GPC) Cardholder Approving Official

#### What You Do Counts!

Ensure proper use of the government purchase card
Provide pre-approval for purchases
Ensure cardholders complete their approval process within 3 days of the billing cycle end date
Reconcile monthly statements against cardholders' purchase logs and invoices
Certify monthly statements within 5 days of the billing cycle end date
Ensure cardholders have all special pre-approvals before approving a purchase, e.g., pre-approvals for IT equipment and safety items
Ensure your job training requirements are met
As applicable, know, follow, and maintain Standard Operating Procedures and/or other job-specific guidance

# Government Purchase Card (GPC) Cardholder Approving Official

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.

Maintain a copy of your signed and dated appointment as a GPC cardholder approving official
Maintain a documentation binder labeled for a retention period of 6 years 3 months
Maintain evidence of your job training
As applicable, ensure ready access to Standard Operating Procedures/Job Guides and process documents for your duties

#### **Unit Cardholder**

#### What You Do Counts!

Make all transactions yourself and secure your card at all times
Ensure all purchases are proper, reasonable, and authorized
Obtain approval and submit required documentation prior to planned events
Report actual event expenditures within 10 working days after the event or 10 working days after return from TDY
Submit supporting documentation and receipts for all funds expended to the designated Agency Program Coordinator (APC) within 10 business days from the completion of the event
Return any unused funds upon completion of event to the APC in the form of a check or money order made out to the U.S. Treasury
Report a lost or stolen card to the issuing bank and the designated unit card APC
Ensure your job training requirements are met

#### **Unit Cardholder**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.

Maintain a copy of your signed and dated appointment as a unit cardholder
Maintain receipts for each purchase and appropriate forms
Maintain evidence of funds returned to the U.S. Treasury
Maintain evidence of your job training

#### **Property Custodian**

#### What You Do Counts!

Complete job training requirements specific to your role as a Property Custodian
Conduct a 100% physical annual inventory
Conduct a 100% physical monthly inventory on sensitive items
Ensure out-processing employees turn in all assigned property
Ensure property no longer required is turned in
Report losses or irregularities of property
Identify and report unrecorded accountable property
Complete monthly validation of all property assigned in the Accountable Property System of Record (APSR)
Complete 100% change-of-custodian inventory with incoming Property Custodian 30 days prior to departure
Maintain current and accurate property records
As applicable, know, follow, and maintain Standard Operating Procedures and other job-specific guidance

#### **Property Custodian**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available. Maintain a record of your appointment memorandum Maintain signed and dated Hand Receipt Inventory Reports Maintain signed and dated Property Accountability Custodian **Asset Reports** Maintain signed and dated DD Form 1150 Request for Issue/Transfer/Turn-in Maintain signed and dated DD Form 1149 Requisition and Invoice/ Shipping Document Maintain copies of signed and dated hand receipts Maintain evidence of your job training As applicable, ensure ready access to Standard Operating Procedures and other job-specific guidance related to your duties

#### **Project Officer/Program Manager**

#### What You Do Counts!

Key Contributions	s:	
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Initiate and submit Purchase Requests (PR) using the appropriate PR Package Checklist
Ensure purchased goods and services are received
Ensure the invoices received are accurate (reflect goods and services ordered and received), approved, and submitted for payment within the timeframe specified in the contract
Monitor and evaluate contractor performance per the Statement of Work/Performance Work Statement
Review and validate incoming customer orders, confirm work is within mission, and terms and conditions are acceptable to all parties
Monitor monthly execution for sub-allotted funds
Obtain and monitor execution reports for Military Interdepartmental Purchase Requests (MIPRs), Interagency Orders (IOs), and contracts at least monthly
Coordinate with your budget office/financial manager on financial issues
Regularly review procurement actions and validate unliquidated obligations
Initiate contract closeout procedures in coordination with Contracting Officer

#### **Project Officer/Program Manager**

#### Can You Prove t?

Alwa	ys maintain documentation and ensure it is readily available.
	Maintain PR documents
	If you are assigned Project Officer/Program Manager responsibilities on a contract, at a minimum have easy access to or maintain:
	For assigned incoming and outgoing MIPRs and IOs, have easy access to or maintain:  O MIPR, IO O Statement of Work/Performance Work Statement O Acceptance document (DD Form 448-2) O Evidence of receipt of goods and/or services O Monthly financial execution reports
	For sub-allotted funds, have easy access to or maintain monthly financial execution reports

#### **Procurement Agent**

#### What You Do Counts!

Ensure Purchase Requests (PRs) are authorized by the requesting program
Ensure supporting documentation is retained when a PR is initiated
Ensure funds availability for PRs and as necessary, request and ensure realignments are complete prior to funding
Monitor PRs to ensure they are obligated and expended in a timely manner and keep the Program Manager (PM) informed of status
Ensure execution of program resources is consistent with the spend plan
Ensure incoming customer orders are reviewed and validated by the PM (within 5 days of receipt from customer)
Upload approved customer orders to the Order Submission Tool
Follow-up with customers to ensure outgoing orders are approved and accepted in a timely manner
Regularly review procurement actions and validate unliquidated obligations
Ensure your job certification requirements are met
As applicable, know, follow, and maintain Standard Operating Procedures and/or other job-specific guidance

#### **Procurement Agent**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.

Demonstrate that you have an accurate status of open commitments and unliquidated obligations
Maintain PR documents
Maintain customer orders and supporting documentation (e.g., Military Interdepartmental Purchase Request, Interagency Order, Statement of Work)
Maintain evidence of correspondence with customers
Maintain evidence of your job training
As applicable, ensure ready access to Standard Operating Procedures/Job Guides and process documents for your duties

#### **Budget Analyst /Management Analyst**

#### What You Do Counts!

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Process Funding Authorization Documents (FADs) and record in financial systems within required timeframe
Sub-allot funds to entities outside of Navy as requested by Program Managers, communicate reporting requirements, and monitor execution
Reconcile AR(M) 1002s (Appropriation Status by FY Program and Subaccounts), program budget accounting system, and internal FAD tracking
Ensure adequate authority to accept funds as reimbursable, track reimbursable funding, identify potential for unused funds, and ensure timely return of unused funds
Monitor directed funding limitations and spending caps
Ensure your job certification requirements are met
As applicable, know, follow, and maintain Standard Operating Procedures and/or other job-specific guidance

#### **Budget Analyst /Management Analyst**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available. Maintain Funding Authorization Documents (FADs) Maintain AR(M) 1002s (Appropriation Status by FY Program and Subaccounts) Maintain reconciliation reports AR(M) 1002s (Appropriation Status Report by FY Program and Subaccounts), program budget accounting system, and internal FAD tracking Maintain evidence of reimbursable authority, reimbursable funding tracking log Maintain evidence to support directed limitations and caps Maintain reports of execution against limitations and caps Maintain evidence of your job training As applicable, ensure ready access to Standard Operating Procedures/Job Guides and process documents for your duties

#### **Contracting Officer Representative (COR)**

#### What You Do Counts!

Key Co	ontributions:
	Ensure goods and/or services are received
	Ensure the invoices received are accurate (reflect goods and services ordered and received), approved, and submitted for payment within the timeframe specified in the contract
	Monitor and evaluate contractor performance per the Statement of Work
	Obtain and monitor the contractor's execution reports to monitor funds execution and coordinate with your Budget Analyst and Financial Manager on financial issues
	Ensure the contractor provides a monthly property list and conducts an annual physical inventory in accordance with the Contract Data Requirements List (CDRL)
	Sign the Master Government Property List validating/ confirming inventory in the possession of the contractor
	Report any inventory discrepancies to your Accountable Property Officer
	Regularly review procurement actions and validate unliquidated obligations
	Coordinate with the Contracting Officer and Program Manager to ensure contract closeout is completed per guidance provided by the Federal Acquisition Regulation
	Ensure your COR training requirements are met

#### **Contracting Officer Representative (COR)**

#### Can You Prove It?

Always maintain	documentation	and ensure it	is readily	, available.
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- If you are assigned COR responsibilities on a contract, task/ delivery order, maintain a COR file that at a minimum includes:
  - COR nomination, designation, and acceptance memoranda
  - Contract or applicable task/delivery order(s) and modifications
  - Invoices

- o Initial and Monthly Master Government Property List
- Signed and dated annual Master Government Property List (Physical Inventory)
- Evidence of receipt of goods and/or services
- o Contractor status reports, financial execution reports
- Proof that you are monitoring and evaluating contractor performance
- Correspondence with the contractor
- Contract closeout package

Maintain evidence of your COR training		Maintain	evidence	of your	<b>COR</b>	trainir	18
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Maintain a copy of your COR Appointment Letter

#### Contracting Officer, Grants Officer, Contract Specialist

#### What You Do Counts!

Key Contribution
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Ensure contract payment instructions are consistent with billing instructions
Verify personnel nominated by a program office to perform the Contracting Officer Representative (COR) function meet basic COR training requirements
Provide copies of the contract, task/delivery orders, modifications, and other pertinent documents to the COR in a timely manner
Ensure all contracts with government property (either furnished or contractor acquired) include Federal Acquisition Regulation (FAR) 252.245-9000, Government Property
Coordinate with the COR and Program Manager (PM) to obtain and monitor the contractor's financial execution reports
Coordinate with the Budget Analyst and Financial Manager on financial issues
Coordinate with COR and PM to ensure contract closeout is completed within the guidance provided by the FAR
Ensure your job training requirements are met

#### Contracting Officer, Grants Officer, Contract Specialist

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.						
	Maintain a copy of your warrant, with limitations, if applicable					
	Maintain contract files for assigned contracts, examples include:  O Contract, delivery/task order(s), and modifications O Invoices O Evidence of receipt of goods and/or services O Contractor status reports, financial execution reports					
	Contract closeout package					
	Documented within or attached to the contract:      FAR 252.245-9000 Government Property     Contract Data Requirements List (CDRL)      CDRL distribution address listing     Master Government Property List identifying government property associated with the contract					
	Maintain evidence of your job training					
	Maintain a copy of Appointment Letters					
	As applicable, ensure ready access to Standard Operating Procedures/Job Guides and process documents for your duties					

#### **Human Resources Specialist**

#### What You Do Counts!

Create Request for Personnel Action (Standard Form 52 (SF-52)) after receipt of required documentation
Create Notification of Personnel Action (Standard Form 50 (SF-50)) after receipt of required documentation
Ensure SF-50s and SF-52s are accurate and submitted timely
Resolve any issues that prevent SF-50s and SF-52s from being processed
As applicable, know, follow, and maintain Standard Operating Procedures and/or other job-specific guidance
Ensure your job training requirements are met

#### **Human Resources Specialist**

#### Can You Prove It?

Always maintain documentation and ensure it is readily available.
 Maintain documentation (SF-50s, SF-52s) to support personnel actions (e.g., hiring, promotion, transfers, etc.)
 Maintain evidence of mass personnel actions that don't require an SF-52
 Maintain evidence of your job training
 As applicable, ensure ready access to Standard Operating

Procedures/Job Guides and process documents for your duties

#### Navy Guide to Managers' Internal Control Program (MICP)

**Myth:** Internal controls are limited to financial management operations.

**Fact:** Internal controls span all operations, programs, and systems that use government resources: funds, property, people, supplies, financial systems, or other assets. We exercise controls every day to:

- ✓ Protect against loss of life
- ✓ Uphold public trust
- ✓ Safeguard our systems and data
- ✓ Achieve program results

MICP formalizes the processes we use every day to manage risks that could hinder or prevent us from achieving our mission.



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Internal control encompasses the organization's policies, procedures, and activities that help the entity achieve results and safeguard the integrity of its programs by reducing the risk of adverse activities.

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Please use the Table of Contents above to learn more about the Managers' Internal Control Program and find the role(s) you fill within the Navy. There is a reference card for each topic area and identified role (see page number). Please review the cards for your role(s) to learn how you contribute to MICP. The list of contributions is not a complete list but focuses on key items.

You execute internal control while performing your everyday activities!

#### Why is MICP Important?

### Without internal controls, process weaknesses could go undetected and...

Failure to document and communicate critical intelligence data could impact operational planning and execution
Safety risks may be introduced in research and development experiments
A dangerous individual could gain unauthorized access to a facility or its systems
Statutory spending caps could be exceeded
A supervisor may improperly grant excessive overtime to employees
Erroneous worker compensation claims may be processed
Improper conference expenditures could embarrass the service and lead to increased restrictions
A supplier could receive erroneous payment(s)
Government Purchase Cards could be used improperly leading to fraud, waste, or abuse
Delivery of critical medical supplies could be delayed

#### **Navy MICP Oversight Structure**

# To provide guidance and oversight of the MICP, the Navy chartered a Senior Management Council and Senior Assessment Team.

- The Senior Management Council is chaired by the Deputy Assistant Secretary of the Navy for Financial Operations (FMO) and consists of Senior Executive Service and Flag officers at the Major Assessable Unit level. The Senior Management Council provides oversight of the enterprise wide Managers' Internal Control Program.
- The Senior Assessment Team is chaired by the Deputy
   Assistant Secretary of the Navy for Financial Operations
   (FMO) and consists of Financial Management Operations
   Division Directors and Budget Submitting Office Comptrollers.
   The Senior Assessment Team will focus on financial reporting
   and financial systems and will be a driving force to achieve
   and sustain auditable financial statements.

#### The Office of Financial Operations is tasked with coordinating the Navy MICP on behalf of the Secretary of the Navy.

- Across the Federal Government, the MICP implements the Federal Managers' Financial Integrity Act of 1982 and the Office of Management and Budget Circular A-123, Managements Responsibility for Internal Control, and its appendices.
- The program is a leadership tool to provide safe guards to protect against fraud, waste, abuse, misuse, and misappropriation. Secretary of the Navy Instruction 5200.35F, Navy Managers Internal Control Program, dated July 2014, provides implementation procedures.
- Management, at all levels, should embrace the guidance and develop a robust MICP.

#### Roles/Responsibilities Summar

# Managers' Internal Control Program: Standard Approach to Risk Management

# Key Responsibilities in Standardizing the Internal Control Process You Do It Every Day: Risk Management

- Document key processes
- Identify mission risk
- Mitigate/control risk Test/assess controls
- Correct weaknesses
- Comply with law, policy, and procedures
- Proactively report problems/issues
- Follow process; don't take shortcuts
- Be a good steward of training

Complete mandatory

resources

# Management

- importance of the MICP communicate the **Understand and** 
  - Ensure staff are trained on MICP
- Assessable Unit Manager Accounting Official, and Coordinator, Senior Appoint a MICP

effectiveness of controls

Help assess/test

- Review controls and test essential activities are ncluded in your MICP Ensure all mission
- Coordinator on status of Update the MICP results regularly

Facilitate consolidation of

assurance (SOA) package Coordinate issues with

the statement of

**/our Assessable Unit** 

documentation is readily

available

Help ensure

egularly

- Establish quantifiable performance metrics Submit annual weaknesses
- certification statement

Attend MICP training

Attend MICP training Help with day-to-day

**MICP Coordinator** 

Understand your role in Standard Operating Procedures (SOPs) MICP, e.g., assess controls, prepare

Help document formal

**MIC plans** 

**MICP execution** 

- responsibility, e.g. SOPs, documents for areas of olans, corrective action process flow diagrams, process controls, test Maintain supporting
- **Assessable Unit Manager Know your MICP** Coordinator and
  - Support your Agency's

#### Management\*

#### What You Do Counts!

Identify mission essential activities for risk assessment and internal control (IC) evaluation
Understand and communicate the importance of the Agency/ Center MICP and your organization's IC requirements to staff Set the "tone-at-the-top"
Create a work environment that encourages open communication between staff and management
Ensure training requirements are met in your organization, including MICP training
Appoint a MICP Coordinator, Senior Accountable Official, and Assessable Unit Manager; discuss responsibilities
Identify, test, and document the effectiveness of internal controls on a regular basis
Ensure standard operating procedures are in place and followed by staff
Report issues timely up the chain of command and across the organization (e.g., information system and security threats)
Maintain "readily available" IC documentation (MIC plans, updated organization charts, standard operating procedures, process flows, process controls, test plans, etc.)
Implement and monitor corrective actions for internal control deficiencies

#### **All Team Members\***

#### What You Do Counts!

<b>Key Contribution</b>	ons:
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Communicate issues timely to management and help develop corrective actions (e.g., correcting errors or reporting inefficient or broken processes)							
Exhibit integrity and ethical values in executing your assigned mission							
Perform your duties in accordance with standard procedures and contract requirements							
Do your job right the first time: Demonstrate professional pride and be a good steward of resources							
Comply with laws, regulations, and policies							
<ul> <li>Stay knowledgeable of MICP requirements:</li> <li>o Communicate with your manager to understand your role in the MICP (e.g., perform assessments, prepare standard operating procedures, provide training)</li> <li>o Attend MICP training</li> <li>o Know your MICP Coordinator and Assessable Unit Manager</li> <li>o Maintain readily available documentation, e.g., standard operating procedures, process flow diagrams, process controls, test plans, corrective action plans</li> </ul>							
Maintain a positive and supportive attitude toward the organization's MICP							

#### **Assessable Unit Manager (AUM)**

#### What You Do Counts!

Key C	ont	ribu	ition	s:
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- ☐ Assist your management in executing their MICP, for example:
  - o Communicate with your management to understand your role in the MICP
  - o Participate in MICP training
  - o Help develop MIC plans, as required
  - o Perform internal control assessments, as required
  - o Establish and maintain documentation that is readily available for examination
  - o Communicate MICP information within your office
  - Communicate with your MICP Coordinator on significant MICP issues
- As applicable, prepare and coordinate your organization's annual statement of assurance package and maintain documentation in a centralized location

# Managers' Internal Control Program Coordinator (MICP)

#### What You Do Counts!

#### **Key Contributions:**

	Perform	all	duties	listed	above	(under	AUM)
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 Communicate regularly with the appropriate echelon level(s) MICP Coordinator, to include relaying issues

#### **Principles of an Effective MICP**

#### **Principles of an Effective MICP**

- 1. Management sets the "Tone at the Top"
- 2. A formal communication framework is in place to support the Internal Control Program (e.g., MICP Coordinator, Senior Accountable Official, Assessable Unit Manager)
- 3. There is a culture where open communication is encouraged between staff and management
- 4. There are no barriers in accessing the chain-of-command
- 5. Every employee identifies and reports risk or inefficiencies regardless of rank or grade
- 6. Issues flow up the chain-of-command and across the organization
- 7. Risks are aligned to programs and overall mission
- 8. Risks are prioritized and managed to ensure program and overall mission success
- 9. We all proactively engage in our MICP